



South Ribble And Chorley Families First Programme


Helping to improve the quality of life for families and the areas they live in



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STORY SO FAR

- Started as a Pilot Project in 2008
- Funded by Chorley and South Ribble Council, the Police and NHS
- Agreement made to work with 15 Families within the 1st year and a further 15 Families the 2nd year
- To date 87 Families have received support from Families First Project






Families First Aim

To reduce anti social behaviour by the family members within the community;

- *To reduce the risk of homelessness due to anti social behaviour;*
- *To reduce the misuse of alcohol within the family;*
- *To reduce substance misuse within the family;*
- *To improve the physical conditions within the family home;*
- *To increase the children's school attendance and progression into further education and training;*
- *To link parents into education, training and employment opportunities;*
- *To decrease the level of family debt;*
- *To reduce violence within the home;*
- *To increase safety within the local community;*
- *To increase family members engagement in positive activities;*



The Process



- All referrals are submitted on CAF documentation
- Presented to Prevent and Deter Group in both Chorley and South Ribble
- The FF Coordinator considers the information on the CAF and begins to contact relevant services to work with the family.
- Invites sent out to Professionals identified for a Team around the Family Meeting



What happens Next



- A lead Professional is identified at the first Team Around the Family/Child meeting
- The needs of the family/child are discussed, in partnership with the family when possible
- Actions put in place for all professionals who are present in order to promote the best outcomes for the Family/Child
- This is reviewed every 4 weeks and issues identified are monitored for progress.



The Coordinator



- Receives a copy of the review and assesses the action plan put in place
- The Coordinator then contacts all professionals involved with the family to ensure the best outcomes are achieved
- Other professionals are also identified if required from the TAF/TAC review plan if required



Lead Professional Forums



- Expert Panel of professionals available for concerns or issues the Lead Professional may have
- A Forum which allows The Lead Professionals to discuss and develop their knowledge with the Expert Panel and other agencies.
- Guest Speakers are regularly invited to share information relating to there service
- An effective way of reinforcing the importance of multiagency working and sharing the successful outcomes of each family/child as a whole



Families First Strategic Group



- Guides the overall progress of the project.
- Has a keen interest in promoting and developing effective partnership working between Adult and Children's Services.
- Monitors and evaluates the progress of the project through updates from the Families First Co-ordinator and the Lead Professionals.
- Seeks out opportunities for funding and support to the project to address sustainability.



Service User Comments



- *"You made me feel safe in my house and my children now sleep in their own beds again".*
- *"I was getting more and more determined everyday that I was going to get life better for me and my children again with support from Families First."*
- *"I now have loads to look forward to and that is down to Families First."*



Comments from Professionals



"I feel very strongly that this service has been invaluable to some of the young People I work with and their families" ML
- Learning Mentor Holy cross High School.

"I feel Families First has a direct, positive professional approach and realistic outcomes will be reached in the future". JF - Young Peoples Services

"It really sounds like Families First are at the sharp end of parenting support- hats off to you - Families First seem to get Families sorted" - PB - Parent Support Advisor

"Fantastic service with excellent outcomes for children and their families" MM - Head teacher - Northbrook Primary School



Outcome measurement



- Families First operates a monthly outcomes system based on nine key areas.
- The system engages the family, in partnership with professionals, to agree scores under each area at a monthly progress meeting.
- It is easy to use, family friendly and is proving to be effective in communicating the benefits of change to individuals and families.



Families First...As long as it takes....





- Family 1
- Family 2



Still work to do...

- Forging stronger links with Adult Services
- Continue to deliver CAF training
- Provide support to practitioners in CAF completion
- Securing a sustain future for this joined up model of early intervention and support.



Families First Project

So far the project has exceeded our initial expectations and is providing excellent joined up support to local families whilst challenging conventional delivery methods amongst services

We now need to look to the future and how we fund its continuation and would welcome support with this.