



Lancaster warm homes insulation scheme

You recently received a communication informing you of the recent launch of the Lancaster warm homes insulation scheme. This scheme is now underway with Lancaster District residents taking advantage of this offer.

If you would like to help raise the awareness of this fantastic offer available to homeowners and private-rented tenants in the Lancaster District there are a range of materials available:

- A3 posters
- A4 posters
- A5 flyers
- Website banners
- Screen savers

We can also provide editorial for websites and newsletters.

If you would like any of the materials mentioned please contact Sheila Bateson on 01642 373023 or sheila.bateson@tadea.com

About the scheme

Lancaster District Local Strategic Partnership is working with tadea, the sustainable energy and carbon reduction organisation, to manage a scheme which will see up to 2,000 homes in Lancaster District fitted with cavity wall and loft insulation.

This scheme is available to residents of the District who own their home or are privately renting. Depending on the circumstances of each individual household, insulation will be fitted by the government-approved installer, Cosyseal, either free of charge or at a discount rate (see the criteria below).

The scheme has the support of NHS North Lancs, Lancaster City Council, Help Direct, and other LSP partner agencies working in the district.

What about those who don't meet these criteria?

The insulation will also be available to those who don't fit in to the categories above at a discounted rate from £89* for cavity wall or loft insulation. If loft insulation is already present but a top up is required, to bring it up to the recommended depth, a discounted rate is available from £129*.

How can people take up the offer?

All residents in the District can sign up to the scheme by calling tadea free on **0800 124 4320** or visiting www.tadea.com/sustainable-homes/insulation and completing the online application form.

Staff of health and welfare organisations can refer people in by calling the same number: **0800 124 4320**

Cosyseal will be door knocking in some areas to offer residents the free/discounted scheme.



Who can get this insulation fitted for free?

Residents of Lancaster District who are either homeowners or private tenants that meet one or more of the following criteria:

- Aged over 70
- In receipt of one or more of the following benefits :
 - Attendance Allowance
 - Council Tax Benefit
 - Disability Living Allowance
 - Employment Support Allowance
 - Housing Benefit
 - Income Support
 - Income Based Job Seekers Allowance
 - War Disablement Pension (which must include constant attendance allowance)
 - Work Tax Credit with income less than £16,190
 - Child Tax Credit with income less than £20,000, with child under 18
 - Pension Credit

In addition, if they do not qualify through age or benefits:

- Households with one or more occupants suffering from long-term health conditions exacerbated by cold or damp (as defined and referred to by a GP or registered nurse working in the district)
- Households with one or more occupants in receipt of the state retirement pension, and with a total yearly income of less than £20,000 (as self-certified by the household using a short LSP declaration form)
- There is also a process for exceptional cases

Who are tadea?

Set up in 2002, tadea is a carbon reduction and sustainability organisation with 40 employees and a turnover of just over £5m and operating in the North of England, with offices in Billingham, Newcastle and Carlisle.

The company manages the contract to deliver the Energy Saving Trust advice centres in the North East, Cumbria, Lancashire, North and South West Yorkshire, and Humber.

Our mission statement is to be 'the leading carbon reduction advice company in the North of England for domestic households, small businesses, communities and public buildings'.

Our vision is: We work with people: individuals, families, communities, companies, and organisations in the public and private sector - to help them understand how the way they live and work impacts the environment.'

For more information, visit: www.tadea.com

Contacts:

If you want to know about this project, you can contact:

Sheila Bateson, Project Manager: 01642 373023 or sheila.bateson@tadea.com

Bob Kirby, Domestic Operations Manager: 01642 373044 or bob.kirby@tadea.com

**prices are subject to survey and available to homeowners or private tenants. Private tenants must receive permission from their landlord.*

